

# register



Simple to use,  
cost effective EPOS



**Maximise Profit • Simplicity • Peace of Mind • Save Time • Grow & Innovate • Stay Current**

Modern Electronic Point of Sale (EPOS) is not just about executing payment, managing inventory and keeping records. It's about business management and providing a point of customer service.



Register by Smart Volution is an innovative, cost-effective and modern EPOS solution combined with enterprise class support. Designed for simplicity and suitable to a wide range of business types including retail, hospitality, salon and service establishments. Register allows small to medium-sized businesses to harness enterprise efficiencies at an affordable price point. Provide service anywhere with fixed and mobile EPOS.

## REGISTER SOFTWARE

Cost effective feature rich point of sale designed for simplicity

## INTEGRATED CARD PAYMENTS

Faster transactions, remove errors and simplify end of day settlement



## MULTIPLE SITES

Scale and grow. If you have one site or many

## MULTIPLE MARKETS

From retail & hospitality to service verticals such as salons

## HARDWARE

Modern EPOS hardware. Flexibility to be both static & mobile in one solution

**Contact us to find out more about Register EPOS**

Register comes in two versions to suit your requirements; Register Core and Register Plus. Register Core is designed for typical retail usage. Register Plus is an extension to provide enhanced functionality to specialised merchants such as Hospitality and Salons & Service.

## register core



**EPOS Functionality** – Simple to use, fast and efficient EPOS functions. Register is feature rich with over 160 configurable elements including all the standard EPOS functionality you would expect and more.



**Cloud backups** – Peace of mind that all your data is stored off site in our secure cloud back up and can be accessed wherever you are.



**Barcode Scanning** – Provides efficient identification of the specific product. This ensures a speedy service, that the price is correct and the store stock level is adjusted appropriately.



**Unlimited Users** – With register there is no limit to how many users you have on the system. They can be associated to one store, a selection of stores or all stores.



**Additional Tender** – Allow customers to tender how they wish, with cash and card obviously, but also using our alternative tender's configuration for e-wallets and other tenders like PayPal.



**Supplier Management** – Manage all your supplier details in one place. Run supplier reports and filter all applicable reports by the supplier.



**Weighed and measured items** – If you sell coffee by the lb or ribbon by cm, Register has you covered with its configurable units of measure functionality.



**Supervisor Approval** – With over 160 configurable elements you can fine tune Register to your exact requirements. For instance, you set Price Overrides to require approval from a supervisor, the supervisor must enter their pin to confirm an action.



**Integrated Card Payments** – The tender amount is transferred automatically to the card payment terminal (for supported terminals). Your store staff will save time every day with speedier and accurate tendering with card integrated payments.



**Product discounts** – Discounts can be manually added for an amount or percentage, they can also be pre-set, for instance a staff discount. You can choose a pre-set discount or scan a discount barcode. Discounts can be applied to both individual items or whole transactions.



**Enterprise Class support** – You want a solution that just works and if there is a problem you need assistance quickly. If you are an experienced retailer with an old PC based system you will have probably felt the pain of poor support. Register is backed by a multi-level support team delivering "Enterprise Class Support".



**Free Updates** – You're a retailer because you love your products and serving your customers, not because you want to keep up on technology. You need a solution that stays current, and simply brings new trends and technology right to you. Register is automatically updated on a regularly, based on customer requests and market trends.



**Operates off line** – You may be a smaller business but our systems run in the same type of operating environment that tier one retailers use. The Register EPOS software uses a hybrid architecture of cloud and local data allowing it to work offline if your internet goes down.



**Web Portal** – Centrally manage, configure and report on your entire retail estate. Easily add, view and modify all aspects of your business such as products, departments, stores, clerks, tax, discounts, pricing, inventory, quick pick products, hardware and dashboard. Report on and control



**Inventory Management** – Quite simply, Register automates tasks and gives you back time. Stock information can be imported automatically from your distributors data and sent to all Registers at the click of a button. Automatic stock management means you require less physical inventory checks. Automated low stock and replenishment reports, all save time and money.



**Multiple Stores** – If you have one store or multiple stores, Register has you covered. You can centrally manage, configure and report on all stores via the web portal. You can simply make a price change on the web portal or change a supervisor approval setting and distribute it to all Register at once. All store and Register sales information is sent up to the central Web portal. Scale and grow with Register.



**Reporting** – Registers' web portal provides a comprehensive reporting suite with a choice of over 20 reports, such as cashing up, top 20, profitability and low stock. Reports allow you to manage and control your business to maximise profit, be in control and scale efficiently. Reports can be filtered by date, store and department and viewed online or exported to Excel. The in-store Registers also have reports by individual Registers and by store, these reports can be viewed and printed locally on the till.

## register plus



**Core** – Register Plus includes all the retailing functionality of Register Core (above) in addition to all the functionality below. Register Plus adds on functionality to Register Core for verticals such as hospitality, salon and service industries.



**Hospitality** – This includes specific functionality for hospitality such as a menu specific browser, printing bills before payment, list and product modifiers, tab management, kitchen printer support and product comments.



**Tabs & Suspend** – Create, move, suspend and resume tabs for hospitality. Tabs can have pre-set names such as tables or given names on the fly. Transactions can be suspended for takeaway. In general retailing, suspending transactions allows clerks to serve multiple customer simultaneously.



**Customer Management** – The Customer Relationship Manager or CRM, allows you to record customer details and link them to a transaction. What you record can be configured to your needs via the web portal. Hospitality may record name, address, favourite table and any allergies. A salon might record, favourite stylist or last hair colour. All transactions can be associated to the customer, so you can view their spend over time, market to them and service them appropriately.



**Appointments and Bookings** – The appointment booking calendar allows you to book anything. This could be tables in a restaurant, a stylist or tanning bed at salon, a clinician or service bays in a bike shop. You create the list of bookable items on the web portal and then make appointments against them on the Register. Appointment types (e.g. cut, colour, service) and duration can all be pre-set on the portal.



**Text Reminders** – Reduce appointment no shows with text reminders. Text message are a proven way to remind customers of their booking. Be this for your salon, restaurant or sports shop. What the messages say, how many are sent and when are all configured via the web portal. You can even set them to wish your customers a happy birthday. Reducing no show customers can have a significant positive impact on your business.



**Time Keeping & Clocking in** – Use our clocking in/out functionality to monitor all staff time keeping. Register EPOS clerks and any other staff members clock in and out on the Register. Clerks can clock in and log into Register at once. A timekeeping report can be viewed on the web portal.



**Kitchen or secondary Printer** – For hospitality food orders can be sent to a separate printer in the kitchen. This allows food to be prepared as soon as it is ordered. The item on the Register goes green, denoting that this has been sent to the kitchen. A secondary printer can also be utilised in retail environments where a product is made or modified. For instance, engraving an item.



**Commission** – Calculating commission for your staff can be a time consuming and complicated task. Register automates the commission calculations and provides you with a simple report. Which products receive commission at what rate and different commission tiers for staff are all configured via the web portal.

Contact us to find out more about Register EPOS

### Simplicity – You Already know how to use it

Register EPOS looks and operates like a standard electronic cash register (ECR), this is something everyone has reference too and simplifies training. With its guided workflow, it is simple and intuitive to use.

“Register is designed so that customization of the screen is simple to set up. It was great to see how the stand staff quickly got the hang of using the Register especially as they had not seen or used it before. The interface is extremely easy to use and understand”

*Alexandra Wiseman - Ales Groupe UK Ltd*

### Stay Current

You’re a retailer because you love your products and serving your customers, not because you want to keep up on technology. You need a solution that stays current, and simply brings new trends and technology right to you. Register is automatically updated regularly, based on customer requests and market trends.

“The team from Smart Volution have been brilliant – not only with the initial installation but also listening to us for additional features to be included in the product.”

*Daniel Price - Molly’s Toy Chest*

### Grow and Innovate

Register EPOS is a catalyst for your innovative retailing concepts by rapidly enabling change and allowing you to interact and sell to your customer in new ways. Sell on the shop floor or at a festival, enable your staff to consult on products as opposed to just fulfil transactions. With the Customer Relationship Management (CRM) module, you can get to know your customer better. You can remind them of appointments via text, good for you and convenient for them. By viewing their spending, you know how to better allocate your efforts and target appropriately. Operational efficiency is key for growth, without it, as you get larger you get slower. Register has been designed to enable retailers to scale with ease with centralised control. Add a café to your bike shop or salon.

“I am delighted we went with the Register solution as I now have time to focus on expanding the business, rather than keep up with the day to day chores”

*Robin Langley - Barber Box*

### Maximise Profit

Registers’ central view on your retail world provides the ability to make the best use of your stores, staff and products in order to maximise profit and focus on peak times.

“The centralised reporting and management system has allowed us to make real time decisions based on up to date information from anywhere. Register has improved our operational efficiency, it has definitely improved our customer satisfaction and I highly recommend it”

*Jon Lees - Splashdown Water Park*

### Save Time

Quite simply Register EPOS automates tasks and gives you back time. Examples include, centralised reporting from all stores and Registers, that can be emailed direct to your account, automated stock management and commission calculations. All saving you time and money.

“I needed to understand how the salon was performing on a day to day basis, Plus I was spending considerable time collating bits of paper to work out commissions for the staff.”

*Nigel Harvey – Harvey and Martin*

### Peace of Mind

Register EPOS is backed by a multi-level support team delivering “Enterprise Class Support”. Our systems run in the same type of operating environment that tier one retailers use. The Register EPOS software uses a hybrid architecture of cloud and local data allowing it to work offline if your internet goes down.

“From a support point of view the team has been excellent and I have already recommended Register to a number of other retailers”

*Lauren Holmes - Wild Olive*

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